

THIS FORM IS REQUIRED TO COMPLETE YOUR RESERVATION

Cancellation Policy - **NO REFUNDS, FOR ANY REASON**, are given during Peak Season, Holidays or Sold-Out dates.

Trip Insurance - Trip Insurance can provide up to 100% reimbursement of the prepaid rental cost in the event of cancellation or trip interruption due to a covered event. See "Trip Insurance" on our website.

Awnings - Awnings are an "EXTRA" & are NOT guaranteed before or during any rental ♦ **No** compensation or notification will be made for a non-functioning awning ♦ **AWNINGS ARE NOT AVAILABLE ON ALL TRAILERS** ♦ Use of a non-approved awning will incur a fee. See "Awning Agreement" on our website.

Renter's Reservation Responsibilities: - Renter is responsible for:

- Reading all policies, terms, agreements, descriptions, etc., online & those sent via mail/email.
- Verifying all entered information is correct & **reporting any errors within 24 hours** of making the reservation.
- Signing & **returning all required forms within 3 days** of making the reservation.

Changes are limited to availability at the time the change is requested. After 24 hours, the reservation is subject to the Cancellation Policy & Renter will be held responsible for all extra fees incurred by NBOA due to any inaccurate information. See "Cancellation Policy" on our website.

Delivery & Setup - Renter must:

- Verify all the information on the Reservation is correct – dates, campground, site #, trailer, etc. – and matches the campground/delivery location reservation. Name on the site must be listed on the Reservation.
- Verify the delivery site will accommodate the selected trailer, including the Size & AMPs.
- Provide detailed WRITTEN delivery instructions to NBOA (min 3 days) prior to delivery day & verify approval, if renter has a delivery preference. (Optional)

An additional fee will be charged to move a trailer after it has been disconnected from the truck. See "Delivery Terms".

Security Deposit Charges - A security deposit is required for all reservations & is charged 2 days prior to the start & refunded no less than 7 days after the END of the rental period. Extra fees incurred during the rental may be deducted from the security deposit. Some examples are below: See "Rental Info" on our website.

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| <input type="checkbox"/> CLEANING FEE - trailer should be returned clean, including all appliances | <input type="checkbox"/> WETNESS |
| <input type="checkbox"/> DAMAGES & MISSING ITEMS | <input type="checkbox"/> CLIMBING ON ROOF |
| <input type="checkbox"/> EQUIPMENT DAMAGE – power cord ends included | <input type="checkbox"/> USE OF A RESTRICTED AWNING |
| <input type="checkbox"/> TAPE - applied anywhere to the trailer, inside or out | <input type="checkbox"/> MOVING A DELIVERED TRAILER |
| <input type="checkbox"/> SMOKING/SMELLS | <input type="checkbox"/> OVER FILLING HOLDING TANKS |
| | <input type="checkbox"/> UNREPORTED ISSUES |

RELEASE OF LIABILITY

I hereby release fully and discharge New Braunfels Outdoor Adventures, LLC, its owners, agents and employees (herein collectively referred to as "NBOA") from any & all liability resulting from personal injury to myself or damage to my property which is caused in any way by the negligent acts or failures to act of NBOA in the delivery, adjustment, inspection, maintenance and/or rental of the equipment, and/or in the instructions given or not given to me concerning the Travel Trailer and its use, and/or from my use of this Travel Trailer. I accept for myself & any guest, full responsibility and it is my intention to HOLD HARMLESS NBOA for any and all injuries or damages sustained while using the Travel Trailer.

BY SIGNING BELOW, I AM ACKNOWLEDGING THAT I HAVE READ, UNDERSTAND & AGREE TO THE NBOA TERMS & CONDITIONS (on the website) & ALL OF THE TERMS ON THIS PAGE (including the expanded Terms on the website). I ALSO CERTIFY THAT I AM THE PERSON LISTED ON THE RESERVATION RECEIPT AND THAT I AM AT LEAST 18. I acknowledge one signature below covers all the terms on this document:

 Renter Signature

Print Name

Date

Sign & return this form to nb.outdoor.adventures@gmail.com or fax - 210-569-6235